

Reliable Property Managers
Annual Review

Date:

Property:

1. Was RPM timely in responding to the needs of the Association?

Unacceptable ___ acceptable ___ above average ___ excellent ___

Comments _____

2. How was RPM's follow up and follow through on all issues of the Association?

Unacceptable ___ acceptable ___ above average ___ excellent ___

Comments _____

3. How was RPM's communication response with respect to the needs of the membership?

Unacceptable ___ acceptable ___ above average ___ excellent ___

Comments _____

4. Rate the overall work of the major vendors:

Landscaping: Unacceptable ___ acceptable ___ above average ___ excellent ___

Comments _____

Tree work: Unacceptable ___ acceptable ___ above average ___ excellent ___

Comments: _____

Painting: Unacceptable ___ acceptable ___ above average ___ excellent ___

Comments: _____

Pool Maint. Unacceptable ___ acceptable ___ above average ___ excellent ___

Comments: _____

General Maint: Unacceptable ___ acceptable ____ above average ___ excellent _____

Comments _____

5. Please rate the overall appearance of the common area

Unacceptable ___ acceptable ____ above average ___ excellent ____

Comments: _____

6. What should be the goals and objects of next year's plan for the association?

7. Overall, How would you rate the performance Of RPM?

Unacceptable ___ acceptable ____ above average ___ excellent ____

Comments _____